TENANT SELECTION CRITERIA and APPLICANT REQUIREMENTS

Anyone occupying the property that is eighteen (18) years of age or older must fill out an application and submit a non-refundable application fee. Payment must be received before we will complete the verification process. We accept payments online with a credit/debit cards at www.stoneoakmgmt.com or cashiers check, money order, or personal check. We THOROUGHLY verify all applications for each client we represent. Our normal acceptable applicant will need to meet the requirements linked below. If you do not meet these minimum requirements, you should contact us before submitting your application in order to discuss your particular situation:

https://www.s		by Stone Oak you are a	cknowledging receipt of
		you have any questions n fees are NON-REFUNI	
	 Date	Applicant	Date
Applicant	Date	Applicant	Date
Applicant	Date		Date
Applicant	Date	Applicant	Date

THIS DOCUMENT IS PART OF THE LEASE THAT INCLUDES POLICIES AND OTHER IMPORTANT DETAILS

Section 26 Special Provisions Exhibit for Lease Concerning:

Property Address	:

- 1. If your rent payment is rejected by your bank for any reason YOU WILL BE REQUIRED TO PAY RENT VIA CERTIFIED FUNDS (cashier's check or money order) AND YOU WILL BE CHARGED AN NSF FEE as specified in your lease. Cash is never accepted at the office no exceptions, however we do offer a 3rd party cash payment voucher option upon request.
- 2. **Online payment will be restricted if rent is not paid before the 6**th **of each month.** Payments on or after the 6th can be made via certified funds in the form of a money order, cashier's check, or with the electronic cash payment voucher.
- 3. Utilities must be put into the tenant's name effective on the date the lease begins.
- 4. Section 6 total monthly late fees are capped at 12% of total monthly rent charge.
- 5. Tenants are required to comply with periodic property inspections conducted by management/landlord.
- 6. Section 17.F- Smoking includes prohibition of E-Cigarettes and any other smoking device, method, or material.
- 7. Landlord is NOT required to permit subletting, assignment, or replacement tenants.
- 8. Renters insurance is required per the attached details.
- 9. Tenant is <u>strictly forbidden</u> from ever leasing this property as a short-term rental, overnight rental or sub-let. If you are found to be in violation you may be fined a minimum of \$500 for each occurrence and \$100 per day for each person that remains in the home that is not on the lease. In addition any costs incurred for eviction, legal services, damages, etc. relating to violations will be charged to tenant(s). The guest section of the lease **DOES NOT APPLY** to short term renters or sub-lets.
- 10. No aggressive breed animals permitted on the property at any time; including but not limited to: Akita, Bull Dog, Beauceron, Belgian Malinois, Caucasian Mtn Dog, German Shepherd, Great Dane, Keeshond, Mastiff, Rhodesian Ridgeback, Pit Bulls, Staffordshire Terriers, Dobermans, Rottweiler, Chows, Wolf Hybrids or any similar breed or mixed breed. Further any Farm, Saddle, or Exotic Animal, or any animal with bite history are never allowed.
- 11. All maintenance requests must be made in writing through the online portal except emergencies.

12. EMERGENCY MAINTENANCE:

Emergencies are defined by the terms "flood, blood, or fire." This generalization provides a guideline for what is an emergency. Always remember that protecting life and/or property by calling 911, if necessary, should be the immediate first step. After everyone is safe, and any needed emergency services are involved you are required to contact us at the first opportunity. Reports should be made by phone as needed; however an online request is always required to be submitted as well.

Items that are NOT emergencies-

- HVAC not cooling/heating while we understand this is unpleasant it is not an emergency. We do our best to get someone out at the first available opportunity, and in some situations we have portable heating/cooling units available to loan out.
- Water heater failure
- Appliance failures
- 13. Tenant is responsible for providing and replacing HVAC filters as required, in between Resident Benefit filter deliveries if applicable, and Tenant will provide fridge filters as required and desired.
- 14. Tenants are responsible for the following: protecting pipes from breaking during freezing weather; fixing bi-fold doors that come off tracks; plumbing stoppages unless caused by failure of the pipes or external issues like roots growing into the line; changing batteries in smoke detectors and replacing fire extinguishers if used. This list is not all inclusive so refer to your lease for more information about maintenance responsibilities.

Tenant Initials:	,	 ,	,	,	Landlord/Manager	,	·

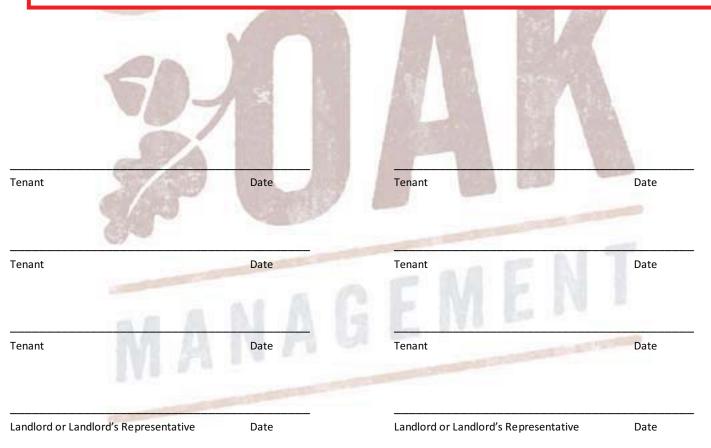
L5.	Fireplaces- If the home has a fireplace it is for aesthetics ONLY, and we do not make any representation or warrant the
	condition. You are required to get an inspection to ensure safety prior to using it at your own risk.
16.	Please contact the maintenance department immediately if you suspect wood destroying insects to be present.
	<u>Satellite Dishes</u> - Tenant may <u>never</u> have a satellite dish installed on the property by attaching it to the roof, siding, or any
	other location on the structure and will be charged for removal and repairs. Any satellite dishes must be ground mounted
	on a stand and must be removed by the tenant when move out occurs.
L8.	Maintenance Troubleshooting- upon receipt of a maintenance request we may provide you with some troubleshooting
	steps, questions, and/or videos. If a vendor is dispatched and finds that a maintenance request could have been resolved
	with one of the steps we provided then the tenant may be charged for the full cost of the repair.
19.	Tenant may be subject to the following charges:
	a. HOA Violations resulting in fines caused by tenant will result in a \$25 admin charge for each violation in addition to any HOA fines and mailing fees imposed by the HOA
	b. If utilities are not maintained through the end of the lease we will charge a \$200 admin fee to establish services in
	addition to the cost of the utility services
	c. Each rent payment not made electronically will be charged a \$2 admin processing fee.
20	PROHIBITIONS:
_0.	The following items are NEVER allowed on or at the leased premises:
	Trampolines or Inflatable Bounce Equipment
	Swings or other Playground Equipment
	Restricted dog breeds Drug manufacturing supplies/materials
	 Hazardous chemicals Unauthorized swimming pools
	- Mazardous chemicals
21.	Professional make ready cleaning and carpet cleaning are required; proof of cleaning submitted at move out in form of receipts.
11	CONDUCT OF LESSEE: Lessee agrees that the conduct of lessee, lessee's family, invitees, guests, is never disorderly,
<u>.</u> 2.	vulgar, offensive, or obscene; that it does not disturb or interfere with the rights, comforts, enjoyment, or convenience
	of other lessees or other persons on or around the premises, including management staff of lessor; and that it is not
	unlawful. Lessee will not permit, maintain, or commit a nuisance or common waste on or about the leasehold premises.
	Lessee shall keep the volume of any radio, TV, or musical instrument inside the residence sufficiently reduced at all times
	so as to not disturb or be heard by other persons on the premises. The lessee agrees that visits by the police to the
	premises for improper or unlawful behavior are grounds for termination of tenancy and eviction by the lessor or other
	legal action. Lessee, family and guests shall not engage in any criminal activity and/or drug-related activity on or near the
	leasehold premises The parties agree that any substantial and material violation of the terms of this paragraph shall be
	considered a nuisance or common waste on or about the leasehold premises.
12	**Other helpful information regarding adding recommetes, note can be found an our website in the EAOs section at
<u> </u>	**Other helpful information regarding adding roommates, pets, can be found on our website in the FAQs section at https://www.stoneoakmgmt.com/tenant-faq
	Intips://www.stoneoakingint.com/tenant-rad
	Tenant Initials:,,,,,, Landlord/Manager,

Property Address	:
	·

- 24. Lease renewals will only be offered upon completion of a satisfactory inspection, and verification of up-to-date balances.
- 25. **Self Inspections** using an app may be offered at Landlord's discretion as an option for periodic or renewal inspections. Completing a Self Inspection may be followed by an inspection by Landlord at their discretion.
- 26. **Maintenance Troubleshooting** upon receipt of a maintenance request we may provide you with some troubleshooting steps, questions, and/or videos. If a vendor is dispatched and finds that a maintenance request could have been resolved with one of the steps we provided then the tenant may be charged for the full cost of the repair or resulting trip/diagnostic fee if the vendor determines there is no maintenance service needed.

THESE DOCUMENTS ARE UPDATED FROM TIME TO TIME. THE MOST RECENT VERSION WILL BE IN THE LEASE SENT FOR SIGNATURES.

MAKE SURE TO READ THE DOCUMENTS PRIOR TO SIGNING SINCE THERE MAY BE DIFFERENCES BETWEEN THIS SAMPLE DOCUMENT AND THE FINAL VERSION SENT OUT FOR SIGNATURES



Insurance Authorization and Non Disparagement Clause Disclosure

Renter's insurance coverage and a Residential Benefits Program (RBP) are required as detailed in the lease documents. The default renter's insurance option included in the RBP is the <u>bare minimum</u> coverage required. You are encouraged to shop for the best coverage available to you and are free to choose your provider; however, if coverage lapses in any way your RBP charge will be adjusted to include the minimum required insurance by the RBP carrier (currently CBE as if 2023).

<u>We strongly recommend purchasing 3rd party insurance</u> so you have adequate coverage for your belongings and accommodations if you are temporarily displaced during a covered incident. The RBP coverage for displacement has proven insufficient in the past.

By applying to or leasing one of our properties you agree to have our insurance partner at www.andorinsurance.com to contact you by phone, text or email regarding your insurance needs.

In order to make sure our applicants and tenants have adequate coverage we have partnered with Andor Insurance to review and quote insurance including Renter's, Auto, and other types of policies. A representative from Andor Insurance will contact you to discuss your insurance needs. After the initial discussion Andor will only contact you again if you request a quote or follow up communication.

THERE ARE OTHER INSURANCE PROVIDERS AVAILABLE. YOU ARE NOT REQUIRED TO PURCHASE
ANYTHING FROM ANDOR INSURANCE. YOU ARE FREE TO SHOP AROUND TO DETERMINE THAT YOU ARE
RECEIVING THE BEST PRODUCTS AND SERVICES FOR YOUR NEEDS.

We are notifying you that the principals of Stone Oak Property Management have a financial interest in Andor Insurance. Any business the applicant/tenant engages in with Andor Insurance does not directly benefit Stone Oak Property Management; however it may benefit the principals through Andor Insurance.

Non-Disparagement Clause: You will be required to sign a Mutual Non-Disparagement Clause with your lease. This Clause protects yourself and Stone Oak Property Management from disparaging comments, verbally or in writing that could be injurious to business, reputation, property or disparaging comments which are false.

Acknowledgement: By signing below, I/we acknowledge that I/we have read this disclosure form, and understand that any referrals by Stone Oak Management for the above described insurance service(s) shall likely result in the principals of Stone Oak Management and/or affiliates receiving a financial or other benefit. Further I understand that the Non-Disparagement Agreement is required to be signed as part of the lease agreement.

	250	10.00		
Tenant		Date	Tenant	Date
			FMLN	1
Tenant		Date	Tenant	Date
	MILA			
Tenant	GENERAL STREET	Date	Tenant	Date
Landlord or L	andlord's Representative	Date	Landlord or Landlord's Repres	entative Date

Resident Benefits Program Disclosure

All Stone Oak Property Management residents are enrolled in the Resident Benefits Package (RBP) upon commencement of the lease or renewal which includes many benefits.

Resident Application Disclosure and Agreement

The Stone Oak Property Management Resident Benefits Package (RBP) delivers savings and convenient, professional services that make taking care of your home Second Nature. By applying, Applicant agrees to be enrolled and to the applicable cost, payable with rent, of \$50.00 per month, or reduced with proof of 3rd party renter's insurance submitted as required on the Renter's Insurance Addendum to \$39.05 per month.

Your RBP may include, subject to property mechanical or other limitations:

- Renters Insurance: <u>See the attached Renter's Insurance</u>
 Addendum
- Utility Setup Portal: one location to set up your utility services, cable, and internet services
- No Hassle Move-In
- Welcome gift at Move-In
- HVAC air filters delivery directly to your door approximately every 60 days.
- A resident rewards program that helps you earn rewards for paying your rent on time.
- Credit building to help boost your credit score with timely rent payments.

- \$1M Identity Protection for all adult leaseholders
- 24/7 online maintenance reporting
- Home buying assistance for when the time is right to buy your "forever" home.
- Online portal: Access to your account, documents, communication and payment options.
- One time Late Fee waiver per 12 month lease term
- One time NSF/Returned Payment Fee waiver per 12 month lease term
- One time Trip/Missed Appointment Fee waiver per 12 month lease term

<u>NOTE</u>: The total monthly cost of the Resident Benefits Package is all-inclusive, and no discounts will be given if any element of the package is unavailable due to a lack of HVAC or another limitation at a specific property. The RBP is required on all leases with Stone Oak Property Management

In order to participate in some of the features of the RBP we are required to share your information with Third Parties per our Privacy Policy available at www.stoneOakMgmt.com. The information shared is subject to the Privacy Policy of each vendor. If we do not have all the required personal information on file you will be required to provide it to enroll in those features, or they will not be available and there will be no discount or changes to the RBP.

If the application is not approved and no lease is signed the RBP program and charges do not apply. The RBP is only added to an account after a lease has been signed and the charges are set up to commence along with rent and any other applicable charges.

I have read and fully understand the above lease requirement and agree to the terms.

Applicant	Date		Date
Applicant	Date	Applicant	Date
Applicant	Date	Applicant	Date

Renter's Insurance Requirement Lease Addendum

<u>Pr</u>	operty Address:
<u>Te</u>	nants:
1.	<u>Addendum</u> - This is an addendum to the lease for tenants named and property located at the address above. The lease commencement or renewal extension date is
2.	<u>Coverage requirement</u> - Upon execution of a new lease and prior to your move in date or a renewal or extension of any lease all tenants are required to maintain at minimum a renter's insurance policy with personal property coverage, loss of use (additional living expense) coverage, and personal liability for the duration of your occupancy. <u>The landlord's insurance DOES NOT coveryour belongings, tenant liability, or the cost of temporary housing if the unit is temporarily uninhabitable.</u>
3.	<u>Coverage amounts</u> - All coverage amounts should be determined with the assistance of the insurance agent of your choice with the exception of personal liability coverage for which a minimum coverage of \$100,000.00 from and A-rated carrier is required.
4.	<u>Proof of coverage</u> - proof must be submitted to management prior to move in, or upon renewing or extending an existing lease. You must also submit proof any time a policy is renewed, or request your insurer or agent to provide the information to us.
5.	<u>Covered Parties</u> - The policy must list all Tenants named on the lease on a single policy, or individual policies must be provided for each Tenant listed on the lease.
6.	<u>Special provisions</u> - Management and/or landlord must be named as "interested party" on the resident's policy. The carrier or agent is required to provide notice to us within 30 days of any cancellation, non-renewal, or material change to your coverage.
7.	<u>Default</u> - Any <u>default under</u> the terms of this Addendum shall be deemed an immediate, material and incurable default under the terms of the Lease Contract, and we shall be entitled to exercise all rights and remedies under the law.
8.	<u>Miscellaneous</u> - Except as specifically stated in this Addendum, all other terms and conditions of the Lease shall remain unchanged. In the event of any conflict between the terms of this Addendum and the terms of the Lease, the terms of this Addendum shall control.
The	e Texas Dept. of Insurance provides renters insurance information at https://www.tdi.texas.gov/tips/renters-insurance.html
_	Stone Oak Property Management now offers a few options to help you meet this requirement. THERE ARE OTHER INSURANCE
PR	OVIDERS AVAILABLE WITH SIMILAR SERVICES. YOU ARE FREE TO SHOP AROUND TO DETERMINE THAT YOU ARE RECEIVING THI BEST SERVICES AND THE BEST RATE FOR THESE SERVICES.
	DEST SERVICES AND THE DEST RATE TOR THESE SERVICES.
	summary, to satisfy the insurance requirement you may either be automatically enrolled into a policy that satisfies the coverage
re	quirements, or obtain alternative liability coverage from an insurer of your choice. The option you choose will not affect whether
	your lease renewal is approved or the terms of your lease. Please review all the options below-
	OPTION 1: DO NOTHING. Stone Oak Property Management has arranged compliant insurance through a master policy as part of the Resident Benefits Package (RBP). You will be automatically enrolled and no further action is required. Coverage will begin at the start of your lease or renewal period and continue throughout the lease term. Policy includes \$100,000 of property damage and legal liability, and \$10,000 of personal contents coverage. THIS IS THE BARE MINIMUM AND WE STRONGLY RECOMMEND
	THE OPTIONS BELOW. You will receive proof of coverage about 30 days after the coverage starts. See additional details here:
	Sample Certificate- https://www.stoneoakmgmt.com/files/Sample%20COI.pdf
	Policy Summary - https://www.stoneoakmgmt.com/files/Second%20Nature%20Master%20Policy%20Summary.pdf
	OPTION 2 : OPT-OUT & BUY A POLICY**. Go to <u>ePremiumInsurance</u> and get an online quote in less than 5 minutes using this <u>LINK</u> and then follow the instructions below to submit proof of insurance <u>before your Move In or Renewal Start date</u> .
	Tenant Initials:

Property A	Address	:
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<u>OPTION 3</u>: OPT-OUT & BUY A POLICY**. If you prefer, you may find, purchase, and maintain another policy that satisfies the program requirements on your own. Visit <u>AndorInsurance.com</u> to easily quote renter's or bundled policies, or you may provide proof of coverage from a licensed insurance agent of your choice. Follow the instructions below to provide evidence of the required insurance coverage <u>before your Move In or Renewal Start date</u>.

**It is your responsibility to pay premiums directly to your insurance provider. If the policy is terminated or lapses, you will be subject to a lease violation fee of \$25 and agree to be subsequently enrolled into the policy referenced in Option 1 above.

SUBMIT EVIDENCE OF INSURANCE INSTRUCTIONS

For OPTIONS 2 or 3 please be sure that your policy meets the following criteria prior to submitting:

- Policy must name all tenants on the lease, or policies for each tenant must be submitted. If we do not have proof of coverage for ALL tenants on a third party policy the other roommates WILL lose coverage under the RBP policy.
- Policy is purchased from an A-rated carrier
- Policy meets or exceeds the required \$100,000 in property damage and legal liability
- Stone Oak Property Management is listed as additional interest
- Stone Oak Property Management address is listed as: PO Box 660121 Dallas, TX 75266
- Upload the policy at https://insurance.residentforms.com/upload-coverage-proof
- After verification of third party insurance the RBP will be reduced by \$10.95 in the month following verification, and the cost of the RBP will be \$39.05 unless coverage is terminated or lapses. No prorated refunds will be given.
- Again, if any one Tenant submits evidence of a 3rd party policy, the RBP policy coverage is terminated for everyone on the lease, and any Tenants who are not named on that or another policy MAY NOT have the ANY insurance.

AGREEMENT OF PARTIES:

- 1) Governing Law: Texas law governs the interpretation, validity, performance, an enforcement of this agreement.
- 2) <u>Severability</u>: If a court fines any clause in this agreement invalid or unenforceable, the remainder of this agreement will not be affected and all other provisions of this agreement remain valid and enforceable.

I have read, understand, and agree to comply with the preceding provisions:

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Tenant	Date	Tenant	Date
Tenant	Date	Tenant	Date
Tenant	Date	Tenant	Date
Landlord or Landlord's Represent	ative Date	Landlord or Landlord's Representative	Date

Addendum for Move-In Inspection and Unit Orientation

Property Address:			
All Stone Oak managed properties ron the unit. The orientation shall be		alk through the unit at move in with y n 7 days of the move in date.	ou to conduct an orientation
	e <mark>e is no</mark> n-refunda	ve-in at the current rate of \$150.00 to ble and shall not be credited towards ve fee stated in the lease.	•
Tenant agrees to the above charges	and agrees to co	ordinate a mutually agreeable time to	conduct this meeting.
If there is any conflict between the parties, the fees in this agreement s		ddendum and the language of the lea	se agreement between
DI FACE NOTE: THIS ODIENTA	FIONI AND WALL	ATHRONICH IS NOT A SUBSTITUTE	FOR SURMITTING YOUR
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Landlord or Landlord's Representative	Date	Landlord or Landlord's Represen	ntative Date

MOVE-OUT INSTRUCTIONS



Propert	y Address:		

Per the lease, **WRITTEN NOTICE** is required within the specified time frame, signed by all residents stating your intentions to move out at the end of the lease term. Submit your official notice using this link: https://www.stoneoakmgmt.com/move-out

<u>Keys:</u> On the day of your move out, please make sure the property is vacated by midnight of that day. All keys, garage openers, access devices, mail keys, etc should be delivered to our office during business hours M-F 9a-5p. After business hours there is a drop box available across from our front door where you can put them in an envelope with <u>only your name</u> written on it (do not put the address on, or in, the envelope for security purposes), and then notify us at <u>moveout@stoneoakpm.com</u>. If there is still evidence the property is being occupied you will be charged a holdover fee equal to 3x the monthly rent on a per-diem basis.

<u>Cleaning Instructions:</u> We require professional cleaning, and carpet cleaning if applicable. Please note, if a professional cleaning receipt(s) is not turned in via email to <u>moveout@stoneoakpm.com</u> you are subject to cleaning charges.

<u>Washing Machines:</u> If the washer belongs to you, turn off the water valve and check for leakage. You will be held responsible for any water damage caused from the removal of the appliance.

<u>Trashcans:</u> must be left empty and away from the view of the street. Discard all unwanted items and avoid piles of debris in front of your residence on moving day.

*AVERAGE SECURITY DEPOSIT DEDUCTION COSTS

Professional Cleaning	\$200-\$500	Pest Control	\$200+	
Carpet Cleaning per room	\$75	De Flea or deodorize	Actual Cost	
Carpet Stain Removal (per stain)	\$50	Tire Removal (Per Tire)	\$75	
Painting per Wall (up to 15x10)	\$100	Replace Exterior Door	\$350+	
Painting per Ceiling (up to 10x10)	\$125	Replace Deadbolt	\$100	
Sheetrock Repair – up to 12"x12"	\$100	AC filters	\$20/ea+	
Sheetrock Repair – up to 3'x3'	\$200	Repair/Recover Tub	\$300	
Replace Light bulb	\$10+/ea	Smoke Alarm Batteries	\$10+	
Replace Wall Plug/Plate	\$10/ea	Blind wand	\$5+	
Replace Door knob	\$50	Carpet/Flooring	Actual Costs	
Replace Interior Door	\$150+	Window Screens	\$35+	
Haul away trash/debris/furniture	\$200+	Bed Bug Treatment	Actual Costs	
Pest Waste Removal	\$100+	Blinds/ vertical slats	Actual Costs	
Drip Pan (all 4)	\$75	Toilet or toilet seat	Actual Costs	
Light Fixtures	\$100+	Ceiling Fans	Actual Costs	
Light Globes	\$50	Lawn Care	Actual Costs	
Oven Rack	\$50+	Appliances	Actual Costs	
Reinstall doors on track	\$40+	Tub stoppers/ drain covers	\$15+/ea	
Windows	\$200+	Appliances Actual Costs		

These are average prices ONLY, costs will vary, these estimated examples may or may not include actual labor costs.* This is not an all-						
nclusive list; there may be items not listed that do not release you from your res	ponsibilities under the Lease.					
Tenant Initials: , , , , , , , ,	Landlord/Manager, ,					



Property Address:					
<u>Lawn Care:</u> Be sure grounds and lawn are	e trimmed, clea	n, and free	of weeds and leaves		
Forwarding Address: The Property Code surrenders the Property and gives the land has 30 days in which to account for the company to the contract of the contra	ndlord a writter				
<u>Last Month's Rent</u> : The security deposit writing at a later time.	can <u>NOT</u> be use	d to pay th	e rent unless specifically	written into the leas	se or agreed in
<u>Utilities</u> - basic services including water a <u>through the end of the lease we will chan</u>	-				
Only one security deposit refund check certified mail and postmarked within 30 tenants. If you filled out a move in conditional vacated.	days of your lea	ise end dat	e. Move out walk throug	h inspections are ne	ver done with
-enant	Date	_	Tenant		Date
^r enant	Date	_	Tenant		Date
Fenant	Date	_	Tenant		Date
andlord or Landlord's Representative	Date	_	Landlord or Landlord'	s Representative	Date
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